



QUALITY CERTIFICATIONS HELD

CIMS-GB with Honors, 2020 Cleaning Industry Management Standard- Green Building | CARF accredited

Goodwill Commercial Services Inc has been providing high-quality janitorial services to central Indiana businesses and government buildings for more than 35 years. We strive to please our customers by providing the highest quality services that meet our customer's requirements, and are committed to creating a quality management system based upon CIMS-GB principles and the implementation of the principle of continual improvement.

DIFFERENTIATORS

WORKFORCE AND STAFFING SUPPORT

- Goodwill has a long track record of staffing success providing opportunities to individuals with barriers such as a disability or lack of a high school diploma. Every location is supported by a "Mission Coach" who helps employees advance in both their professional and personal goals.
- 8% of janitorial employees are veterans
- 98% acceptance rate on the >3,000 inspections completed since January 1st covering over 2.5 million sq. ft. of cleaned space.
- 25% of subcontractor spend is with minority / small business owned entities.



TECHNOLOGY AND PRODUCTIVITY

- State of the art software for quality assurance (CleanTeligent) is utilized along with QR code productivity tracking at the employee level.
• Understand unique requirements to do business with government agencies through current service contract's subcontracting plan with MBE/WBE goals.

CAGE CODE: 45QK0

NAICS CODES

- 571720 Janitorial Services
561730 Landscaping Services
49111 Postal Service
339999 All other miscellaneous Manufacturing

TRACK RECORD OF SUCCESS

MAJOR GENERAL EMMETT J. BEAN FEDERAL BUILDING/ABILITYONE

Contract Length: 1998 - Present
Estimated Annual Value: \$3 million

1,251,660 cleanable square feet that includes an unattached day care and a guard station. The contract currently calls for 41 Direct Labor full-time janitors for this amount of square feet. This contract demonstrates our ability to manage a large staff on multiple shifts, organize/complete work, and manage/schedule/inspect subcontract work. Our staff works in and around secure office areas with sensitive information, all workers are required to have contractor security clearance to work on this contract and are trusted in some areas with secure access. Staff have access to this facility 24/7/365 and are responsible to escort individuals without clearance.

As a prime contractor of a federal contract, it is important to be a good steward of resources. We are responsible to maintain the appropriate inventory and types of supplies and equipment required for successful performance on this contract. During the peak of the pandemic, we met the requirement of weekly reporting of supply inventory to ensure contract requirements would be met in a challenging logistics environment.

BIRCH BAYH FEDERAL BUILDING AND US COURTHOUSE*/ABILITYONE

Contract Length: 1997 - Present
Estimated Annual Value: \$1 million

This contract covers a federal office building and courthouse with over 400,000 interior square feet, and one outdoor city block for parking and green space. This is a historical building with a large amount of marble, brass, wood, and ornamental carvings. Our responsibility for the courtrooms requires us to be completely finished by a designated time each day with very little exception. We provide our customer all reports required such as recycled trash totals, recycled content for paper products/other supplies, Quarterly Self-Assessment, Quality Control Action Report, and others. We conduct all required trainings (asbestos, etc.) per the contract and participate in all building drills. Throughout the day, our staff will report maintenance service items such as lighting, leaks, and more. We inform the customer so that they can forward to the maintenance group for repair. The staff have gone 7,245 days since a Lost Work Day and 0 OSHA Recordable in 2021.

*National Register of Historic Places

OTHER RELEVANT JANITORIAL EXPERIENCE

- Indiana State Police (multiple locations)/ AbilityIndiana 2014 - Present
Fort Harrison US Army Reserves Center/ AbilityOne 2002 - Present
Harrison Village Commissary 1987 - Present
Minton Capehart Federal Building/ AbilityOne 2005 - Present

Point of contact for more information or to discuss an opportunity:

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